

# Joshua Morse

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<b>Education</b>	<b>Masters of Science in Information, University of Michigan, Ann Arbor</b> <ul style="list-style-type: none"><li>• Specialization in Human Computer Interaction</li><li>• Margaret Mann Award – top academic award given to 2 students in each class</li></ul> <b>B.S. in Computer Science, B.A. in English, Hope College</b> <ul style="list-style-type: none"><li>• Computer Science &amp; Literature Senior Prizes</li><li>• National Merit Finalist Scholarship</li></ul>	<i>Sept 2006 - April 2008</i>  <i>August 2001 - May 2005</i>
<b>Work Experience</b>	<b>Information Architect, Enlighten</b> <ul style="list-style-type: none"><li>• Develop wireframes, functional specifications, web prototypes, and user flows</li><li>• Conduct research into user needs and best practices for individual projects</li><li>• Led the effort to update internal IA software tools and related processes</li><li>• Clients include Kao Brands, MGA Entertainment, &amp; Richmond American Homes</li></ul> <b>Library Usability Working Group, Hatcher Graduate Library</b> <ul style="list-style-type: none"><li>• Conducted interviews and heuristic evaluations, created web prototypes</li><li>• Conducted short-term &amp; long term usability testing of library web systems</li></ul> <b>University of Michigan Library Associate, Hatcher Graduate Library</b> <ul style="list-style-type: none"><li>• Teach workshops on a variety of software tools</li><li>• Competitive position includes a full tuition and health benefits</li></ul> <b>Software Developer, Epic Systems Corporation</b> <ul style="list-style-type: none"><li>• Developed software in Visual Basic for the Beacon Oncology package</li></ul> <b>National Science Foundation Grant Summer Research, Hope College</b> <ul style="list-style-type: none"><li>• Worked under Dr. Ryan McFall developing electronic textbook software on the Tablet PC platform using Java, C#, and SQL</li><li>• Presented the eTextbook project at the 2004 Education Media Conference</li></ul>	<i>May 2008- Present</i>  <i>May 2007- August 2007</i>  <i>August 2006- May 2008</i>  <i>July 2005- August 2006</i>  <i>May 2003 – August 2003</i>
<b>Academic Projects</b>	<b>doGooder – CHI 2008</b> <ul style="list-style-type: none"><li>• Developed a volunteer social network design through a user-centered process</li><li>• 2<sup>nd</sup> place in the CHI 2008 Conference Student Design Competition</li></ul> <b>Evaluation of ProfCast recording software</b> <ul style="list-style-type: none"><li>• Conducted interviews, heuristic evaluations, and formal user testing</li><li>• Presented report of findings and recommendations for improvement</li></ul> <b>CarLoop – CHI 2007</b> <ul style="list-style-type: none"><li>• Developed a web-based carpooling system design through a user-centered process</li><li>• Semi-finalist in the CHI 2007 Conference Student Design Competition</li></ul>	<i>Sept 2007- April 2008</i>  <i>Jan 2007 – May 2007</i>  <i>Sept 2006- May 2007</i>
<b>Relevant Skills</b>	<b>Usability and Interface Design</b> <ul style="list-style-type: none"><li>• Contextual inquiry, survey design, personas, scenarios, data modeling</li><li>• Wireframes, user flows, and functional specifications</li><li>• Usability testing and prototyping using HTML and Axure RP</li></ul> <b>Instruction &amp; Presentation</b> <ul style="list-style-type: none"><li>• Designed and taught workshops on a variety of software applications</li><li>• Presented at the CHI 2008 and IEU 2009 conferences</li></ul> <b>Past Software Development Language Experience</b> <ul style="list-style-type: none"><li>• Programmed desktop applications in Visual Basic and C#</li><li>• Knowledge of CSS, XHTML, Adobe Flash, XML, and XSLT</li></ul> <b>Software Proficiency</b> <ul style="list-style-type: none"><li>• Axure RP, Microsoft Office and Visio, Adobe Photoshop, Illustrator, &amp; Acrobat</li></ul>	

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